

WARRANTY

AES—is Adhesive Equipment & Solutions

AES warrants that at the time of shipment its products shall be free of defects in material and workmanship.

AES products are covered by the original manufacturers warranty.

This warranty is in lieu of any other warranty expressed or implied and constitutes all of AES's liability in respect to merchandise sold by AES

The liability of AES shall be limited to replacing or repairing, at its option, any defective parts which are returned. Related expenses incurred to install replacement parts are not covered by this warranty.

AES will not be liable for special or consequential damages as a result of any alleged breach of warranty. Maximum liability arising from breach of warranty shall not exceed the purchase order price.

AES liability under this warranty is for the normal use of the equipment and does not extend to losses caused by delays of equipment nor for any expense for labour, supplies, machine rental or loss or damages to other property.

AES will not be responsible for repair of products that have been subject to abuse, misuse, alteration, accident or negligent uses.

AES shall have the right of final determination to the existence and cause of defect.

AES assumes no responsibility for the quality or performance of coatings, adhesives or other customer supplied material used with AES parts or equipment.

In no case are products to be returned without first obtaining permission and authorisation from AES.

AES must be notified within seven business days of any order discrepancy or physical damage to the products when received by the customer

AES will not accept returns or exchanges on customised or specially designed and manufactured parts.

REBUILD EXCHANGE POLICY

We exchange quality rebuilt products from products provided by our customers. To ensure that we are able to maintain high quality and efficiency in our rebuild exchange program we must insist that you provide us with the following when returning your products for exchange.

All items for exchange must be returned with all the parts and fittings that enable the system to work. The item being exchanged should be the same item that is being exchanged and ordered through AES.

Upon receipt of the exchanged item, we will inspect for completeness. Any parts missing, unserviceable, or damaged beyond repair on the exchanged item will be invoiced at the AES or OEM component list price.

You should ensure that exchange products being returned are packed sufficiently for freighting. Freight must be pre-paid by the sender. We do not accept freight collect.

All exchange module or application head cores must be returned for like parts. AES do not accept one type of module or gun in exchange for another type without express prior permission. Any module or gun cores exchanged that have missing or unserviceable parts will be invoiced at the AES or OEM component list price.

All core items being exchanged must be forwarded to AES within 30 days of receipt of the rebuilt exchange. Failure to do so will result in goods being invoiced at the NEW item price. The NEW item price will be either the current AES price or current OEM retail price for that item.

AES will not accept returns or exchanges on customised or specially designed and manufactured parts.